



## **The RN-Coder Network**

1142 S. Diamond Bar Blvd. Suite 796  
Diamond Bar, CA 91765 [www.RN-Coder.com](http://www.RN-Coder.com)  
909.579.0507

# **Clinical Documentation Improvement Services**

Effective clinical documentation improvement (CDI) strategies are a major priority for healthcare facilities across the country. By implementing a successful CDI program, you are proactively supporting your medical staff to minimize incomplete documentation, increasing your medical record quality, and enhancing patient care communications. Registered Nurses – who are also certified coders – are especially well-qualified in this endeavor. Certified RN-Coders do not cost more – they support your facility better!

### **RN-Coder's CDI services will result in:**

- More accurate DRG-based facility reimbursement
- RAC documentation/medical necessity risks addressed proactively
- Elimination of lost revenue during CDI training

RN-Coder's CDI services focus on long-term success, which is part of the **RN-Coder Advantage**. We customize our CDI service based on priorities identified by the client and tailor solutions to each facility's specific needs. RN-Coder's programs are designed on a case-by-case basis, never falling into a uniform approach.

### **In addition to addressing traditional CDI objectives, the RN-Coder Network provides more in-depth services not addressed by other companies:**

- We focus on the client's specific priorities and will help you determine unknown priorities by service line, Physician, and geography.
- We assess your MS-DRG assignment, POA coding, and RAC preparedness/risk.
- We offer trained CDI Specialists to implement the CDI process immediately while your facility is recruiting and training internal staff (interim, permanent, and management).
- During our process/metric follow-up phase, five on-site follow-up visits take place during the first year of the CDI program that focus on long-term program success.
- We offer quarterly measurement and progress reports in a dashboard format configured to your monitoring priorities.



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The RN-Coder Network is committed to becoming your partner in documentation effectiveness, offering CDI solutions that work for your facility's short-term and long-term goals. After your CDI service is launched, RN-Coder will maintain an ongoing relationship with your facility, providing on-site follow-up visits and constant CDI support through the duration of your program.

# **Clinical Documentation Improvement and Recovery Audit Contractor (RAC) Prevention**

RN-Coder's clinical documentation improvement (CDI) solutions address RAC issues and prevention. During the second (evaluation) phase of RN-CODER's CDI Process, a sample of your patient population records are identified for the correct ICD-9 and POA coding application and MS-DRG assignment. The records are also reviewed for any RAC documentation risk.

### **Identification of RAC Risk:**

- RN-CODER reviews documentation in your facility's records to uncover any documentation gaps and assesses if those gaps could lead to potential RAC denials.
- For those records where RAC-required documentation may be incomplete, RN-CODER can evaluate for medical necessity risk.

### **Addressing RAC Prevention:**

- During RN-Coder's education phase of the CDI process, each RAC risk issue that was identified during the evaluation phase is addressed.
- RAC risk concepts are reinforced during RN-Coder's clinical application training and queries to physicians are initiated in accordance with customized documentation clarification requests.
- RAC risk issues are monitored during the on-site follow up record reviews five times during the first year of RN-CODER' services.

**To find out more about how The RN-Coder Network can help your organization meet all of its medical coding and documentation challenges, contact the RN-Coder Network today: 909-579-0507**