



The RN-Coder Network

1142 S. Diamond Bar Blvd. Suite 796
Diamond Bar, CA 91765 www.RN-Coder.com
909.579.0507

Services Overview

The RN-Coder Network is pleased to offer a variety of health information management (HIM) and medical coding solutions for healthcare facilities throughout the country. RN-CODER will provide your organization with experienced coders and health information professionals available to complete all of your projects, either on-site or remotely.

All coders are AACCA and/or AAPC certified with a minimum of three to five years of coding experience. The RN-Coder Network handles all coder arrangements from beginning to end, so you can focus on getting your projects done. Whatever your medical coding needs, The RN-Coder Network has the answer. Our certified coders are also Registered Nurses, however, they do not cost more – they recover more!

THE RN-CODER NETWORK offers:

- **On-site medical coding support**
- **Remote coding services**
- **Auditing and monitoring services**
- **Education and training**
- **HIM departmental outsourcing solutions**

To find out more about how The RN-Coder Network can help your organization meet all of its medical coding challenges, contact RN-Coder today: 909-579-0507



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On-Site Medical Coding Support Services

Hospitals and medical facilities are constantly faced with unpredictable staffing shortages that impact their revenue process. RN-Coder offers **on-site medical coding support services** tested to meet the demands of private sector and government facilities in a timely manner. As your HIM vendor, RN-Coder will work to provide experienced and qualified medical coders that meet the specific needs of your facility.

RN-Coder offers on-site coding support to the following:

Facilities

- Inpatient (Medicare, Non-Medicare, CMS DRG & APR-DRG)
- Outpatient Surgery
- Outpatient Services including Observation
- Emergency Services (with or without E&M assignment)
- Inpatient or Outpatient Rehabilitation setting
- Nursing home and long-term care setting
- Inpatient or Outpatient Psychiatric setting
- Home Health Agencies

Physicians

- All specialties
- Office or Clinic setting
- Outpatient or Inpatient professional services
- Urgent Care Centers
- Freestanding Radiology Centers
- E&M Services



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Remote Coding Services

Remote coding is a convenient and cost-effective solution to meet your coding demands. Our remote medical coding program provides your health system with dedicated scan technicians who will scan the medical records you provide and make them electronically available to a medical coder. Our program allows us to scan and code any type of medical record including inpatient discharges, observation services, emergency department services, outpatient/ancillary services and same day surgery. **We do the scanning, not your department. We can offer you savings of 20% or more off the rates of travel medical coders.**

Regardless of whether the coding will be done by the medical facility internal coding staff or RN-Coder's remote coding services, the scanned documents will be available for coding within moments of scan completion.

The RN-Coder Difference

For remote inpatient coding, which will be completed by RN-Coder coders, ***your medical facility can expect discharges to be coded within 48 hours of being scanned. Our aggressive quality assurance program provides a 95% coding accuracy.*** RN-Coder will audit 3% of all charts coded by RN-Coder. The results will be shared with the liaison for the medical facility health system. RN-Coder is an experienced provider of both remote and on-site coding services.

Our ***Remote Coding*** services will include the following deliverables:

- Efficient and cost-effective remote coding services, eliminating costly travel expenses
- Hardware for scanning: Fujitsu scanner and IBM ThinkPad laptop
- Qualified scan technicians to scan Emergency Department and Outpatient Surgery Encounters, as well as Inpatient Discharges
- Quality assurance plan ensuring a 95% DRG accuracy for inpatient discharges coded by RN-Coder coders
- Inpatient discharges coded within 48 hours after record is scanned
- Initial training and support for medical facility coder(s) on use of digital imaging software
- Certified and qualified remote coding professionals



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- Expert and professional management team

Our qualified medical coding staff will apply ICD-9-CM coding conventions, official ICD-9-CM Coding Guidelines, CMS regulations and policies and DRG optimization techniques, as well as reference the AHA's Coding Clinic.

Our certified and qualified medical coding staff has a minimum of 3 years experience in inpatient facility (DRG) coding. Our coders carry one or a combination of the following credentials: RHIA, RHIT and/or CCS. We search our database to find the medical coder that matches the needs of your medical center.

Medical Facility Health System Deliverables

- Remote access to encoder for entering all codes
- Work area for scan technician including a 5x2 desk/table
- High-Speed internet access for scan technician
- Staff to collect, assemble and analyze medical records for scanning, ensuring as complete a record as possible
- Ensure approximately 60 medical records are available for scanning each day
- Designate a point of contact to serve as liaison between the medical facility health system and RN-Coder staff

Medical Coding Auditing & Monitoring Services

The RN-Coder Network appreciates the role that accurate medical coding and auditing programs play in ensuring quality data and improving revenue. RN-Coder's medical coding auditing and monitoring services are designed to identify and clarify existing weaknesses within the current medical record documentation and coding processes, validate the quality of the coding, and establish a standard for documentation and coding accuracy.

Our medical coding auditing services can be provided on-site or in a remote environment. Our **Auditing Services** provide the added value of efficient and



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cost-effective services, while eliminating costly travel expenses. RN-Coder will supply the required scanning hardware and the scan technician(s) at no additional cost to your facility.

Our auditing and monitoring services include:

- Retrospective or Concurrent audits
- Focus on both Physician and facility
- Inpatient facility – including CMS DRG and APR-DRG
- Outpatient facility – including APC, OP Surgery, ER
- Physician – E&M Services
- Physician – All specialties
- Physician – Inpatient or Outpatient professional services
- State required audits including HSCRC APR-DRG Audits (Maryland)

No auditing job is too small or too large for the RN-Coder Network. Our auditing program is customized to meet your needs and expectations. At a minimum, the following are included:

- A written report of our findings and recommendations including a summary report, and audit spreadsheets (password-protected)
- Trending and analysis of coding errors identified
- Trending and analysis by coder/provider
- Exit conference with pertinent leadership
- A 1-2 hour training session for coding staff to discuss audit results
- Certified and qualified auditor(s)
- Expert management team



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Education & Training

RN-Coder Health Information Services offers education and training programs designed to help your health information management and clinical staff to understand and improve the overall data collection and revenue processes.

RN-Coder offers the following training programs:

- ICD and CPT Courses (Refreshers, Basic to Advanced)
- CCS and CCS-P Examination Prep Courses
- DRG and APC Optimization
- Physician focused training – E&M Services, Clinical Documentation Improvement
- CPC and CPC-H Examination Prep Courses

Let us help to educate your facility's coding and clinical staff to ensure that both compliance and revenue goals are met. Contact the RN-Coder Network at: 909-579-0507 (M-F 9am-5pm PST)